

## Pet Bed FAQs

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- What size dog fits in the bed?
  - The pet bed can fit dogs of all sizes and is perfect for dogs 85-90 lbs.
- How long will it take to get my dog bed?
  - It can take up to 30 days to receive your pet bed after claiming your offer on <https://sertaatlowes.com/pet-bed/claim/>.
- What color will the bed be?
  - Participants will receive a gray Serta® Cuddler Pet Bed.
- Can I request a color for my dog bed?
  - Specific color pet beds can not be requested at this time.
- What happens if I return my Serta bed? Can I keep the dog bed?
  - If you return your Serta bed you may keep your pet bed as our free gift to you. We hope you will consider trying some of our other Serta products in the future.
- How do I wash my dog bed?
  - The cover is machine washable and can be easily removed for cleaning.
- Do I have to purchase a specific size of Serta 10" Hybrid to receive the free pet bed?
  - You can purchase any size (King, Queen, Full or Twin) 10" Hybrid Mattress from Lowe's Home Improvement in-store or online and receive the free pet bed.
- When is the last day I can participate in this promotion?

- The last day of the promotion is August 12th, 2020 at 11:59PM EST.
  
- Is this pet bed just for dogs? Can I use it for my cat?
  - You can use the pet bed for dogs or cats.
  
- What if I purchased my Serta Hybrid before July 15th?
  - If you purchased your Serta Hybrid before July 15th at 3:00AM EST you are not eligible for this promotion.
  
- I don't have a camera phone to submit my proof of purchase is there another way?
  - If you do not have a camera phone you may also submit proof of purchase via a scanned upload on email at [SertaPetBedPromo@ringofire.com](mailto:SertaPetBedPromo@ringofire.com)